

Cascade Precision Inc. Warranty Policy

Cascade Precision Inc. (CPI): warrants its products to conform to published specifications as found in its quotations, specification sheets, brochures and price lists.

Cascade Precision Inc. Products: consisting of cylinders and service parts are warranted for 12 months following date of installation.

What Cascade Precision Inc. will do: CPI will repair or replace, at its option, any part that a CPI inspection reveals to be defective in materials or workmanship.

What Dealers and Customers must do: To preserve CPI's Warranty, Dealers and Customers must carefully follow applicable CPI Installation Instructions when maintaining and operating CPI equipment.

Customers must obtain CPI authorization for repair other than removal or replacement of defective parts. Unauthorized repairs or alterations, use of parts not provided by CPI, or failure to follow CPI's Installation Instructions will result in loss of warranty.

For information: on warranty, installation, or service, contact CPI or it's Dealer. For product information, call 503-663-9506

Exclusions: CPI does not warrant that its products will perform any particular task. CPI assumes no responsibility for loss, damage or injury to person or property, or for consequential damages, resulting from the possession or use of its products. CPI's warranty does not cover wear, tear, and abnormal applications, normal or scheduled maintenance. THERE ARE NO WARRANTIES EITHER EXPRESS OR IMPLIED INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE WHICH EXTEND BEYOND THOSE STATED IN THIS WARRANTY AND THE PRODUCT DESCRIPTION ON THE FACE OF CPI'S ORDER ACKNOWLEDGEMENT.

CLAIMING WARRANTY WITH CPI

Cascade Precision Inc. DOES NOT WARRANTY PRODUCTS DAMAGED OR ALTERED DURING FIELD REPAIR:

CPI may request return of any part for which a claim is filed. Retain all parts including packing for return upon request.

Do not return any part without a return goods authorization (RGA).

If attempted repair does not solve your problem, contact a Cascade Technical Representative for assistance. CPI DOES NOT WARRANT REPEAT REWORK.

We should receive your claim within 30 days of the date of repair.

Restrict your repairs to adjustments and/or replacement of CPI parts (repairs, i.e. honing, grinding, drilling, welding, etc. are not covered by warranty) unless previously authorized to perform a specific modification or alteration by a CPI Service Representative.

If we should receive a claim without the proper number or vital information, it will be returned to you. If returned, please provide additional information and return as soon as possible.

Installation expenses, adjustments, and recommended Periodic Maintenance are not considered warrantable procedures.

■ Fill out Claim and FAX to: 503-663-0845

Or mail to: P.O. Box 567, Boring, OR 97009

■ File Claims within thirty (30) days of failure.

■ Identify product by **CPI part no. (Only those properly identified can be considered for warranty.)**

■ CPI new product warranted for 12 months from date of installation. Please limit your claims to the warranty period.

■ Retain all parts until you receive an RGA (return goods authorization)

